

Staying safe procedure for visits to your property

Confirming visits

Anyone we book in to visit your home will be asked if they or anyone in their household are showing symptoms of coronavirus and if they are self-isolating.

Visits will only be arranged as long as everyone is symptom-free and not self-isolating.

If you or members of the household develop symptoms or are notified to self-isolate after the visit is confirmed, we ask that you contact us to postpone the appointment.

At the time of booking an appointment, please let us know if you would prefer visitors, including our team members, to wear face coverings during the visit.

Staying safe during a visit

Face coverings are not required legally but remain highly advisable along with using hand sanitizer before and after the visit.

Our Accompanied Viewing Representatives are advised to continue to wear a face covering and maintain social distancing.

There are no limits on the numbers of people who can attend a viewing, but it is advisable to continue to keep numbers to a minimum.

Viewings can be attended by people from different households, but again advisable to keep the number of households attending to a minimum.

Although we will make every effort to avoid touching any surfaces, we recommend you wipe clean surfaces and door handles after our visit.

The Government guidelines on home moving during the outbreak are continually being updated in terms of safe practices. We encourage you to seek further clarification on the Government website - [click here](#).